

Emergency Services





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The Emergency Services form a critical service in the infrastructure of the country. We rely on them to respond quickly and without error when we need them. To reliably deliver this service they need to function with great efficiency as an organisation and in their use of technology.

This means that the every element must be designed around the operators and staff and the processes and tasks they undertake.

We use analytical methods to understand the procedures, the information flows, the operational philosophy and management needs to find points of stress and potential failure.

We ensure that the technology used for call handling, mobilisation and management is designed to meet those user requirements and presents information in a usable form.

We design working environments such as control rooms to reflect the information flows, communication needs and team working. We provide a work space that is effective, safe but is also uplifting and engaging and demonstrates the quality of the organisation.

There is no room for inefficiency or error for the emergency services. The right approach to design and operation will save lives.

CCD has been helping the emergency services to improve their operations and working environments for over 30 years.

Some of our clients:

- London Fire Brigade
- Metropolitan Police
- FiReControl
- Abu Dhabi Police
- South Central Ambulance Service
- Greater Manchester FRS
- City of London Police
- Royal Hong Kong Police
- Dorset Ambulance
- Essex Police
- Winnipeg Fire, Police & Ambulance
- West Midlands Police
- Cambridgeshire Fire Service
- Strathclyde Police

Contact us to discuss how we can help you...



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